

**COMMONWEALTH OF KENTUCKY
KENTUCKY BOARD OF LICENSURE FOR
MARRIAGE AND FAMILY THERAPIST**

**AGENCY CASE NO. 14-KBMFT-007
ADMINISTRATIVE ACTION NO. 16-KBMFT-0088
JEFFERSON CIRCUIT COURT NO. 17-CI-005114
KENTUCKY COURT OF APPEALS NO. 2019-CA-001302**

**KENTUCKY BOARD OF LICENSURE FOR
MARRIAGE AND FAMILY THERAPISTS**

COMPLAINANT

V.

CLAUDIA CRAWFORD, LMFT NO. 105432

RESPONDENT

**AGENCY CASE NO. 15-KBMFT-001
ADMINISTRATIVE ACTION NO. 16-KBMFT-0087
JEFFERSON CIRCUIT COURT NO. 17-CI-04897
KENTUCKY COURT OF APPEALS NO. 2019-CA-001304**

**KENTUCKY BOARD OF LICENSURE FOR
MARRIAGE AND FAMILY THERAPISTS**

COMPLAINANT

V.

CLAUDIA CRAWFORD, LMFT NO. 105432

RESPONDENT

AGREED ORDER

The Kentucky Board of Licensure for Marriage and Family Therapist ("Board") and Claudia Crawford ("Respondent") hereby enter into this Agreed Order to resolve this case.

Facts

The Respondent is a Licensed Marriage and Family Therapist, Certificate No. 105432. The Board received two complaints against Ms. Crawford. Under KRS 335.325, KRS 335.348, and 201 KAR 32:070, the Board may investigate allegations of practices violating KRS Chapter 335 and sanction licensee or permit holders upon proof that the licensee or permit holder has

violated KRS Chapter 335 or 201 KAR Chapter 32. Under 201 KAR 32:070, Section 5, the Board, through counsel and the complaint screening committee, may at any time during this process enter into informal proceedings with the individual who is the subject of the complaint for the purpose of appropriately dispensing with the matter.

In 14-KBMFT-007, the Board received a complaint that Ms. Crawford had billed a client's credit card without authorization and failed to provide adequate billing documentation. The Board issued a subpoena to Ms. Crawford, but she failed to timely respond to the subpoena.

In 15-KBMFT-001, the Board received a complaint that Ms. Crawford disclosed protected healthcare information of a client to a court without obtaining a release from the client or being ordered by the court.

The Parties mutually desire to settle the issues in an expeditious manner, without the need for continued litigation. Accordingly, it is hereby stipulated and agreed between the undersigned Parties this matter shall be settled and resolved upon the following terms:

Findings

For the purpose of this Agreed Order, the Respondent acknowledges and the Board finds, by a preponderance of the evidence, that she failed to cooperate with the Board by not properly responding to a subpoena issued by the Board and that she disclosed private health information without a release from her client. Respondent's conduct constitutes violations of KRS 335.348(1)(e), (f), and (g), and 201 KAR 32:050, Section 2(1) and (2) and Section 3(6)(a) and (c). For purposes of this Agreed Order, Respondent admits that there is substantial evidence to find that Respondent's conduct constitutes a violation of KRS 335.348(1)(e), (f), and (g), and 201 KAR 32:050, Section 2(1) and (2) and Section 3(6)(a) and (c).

Voluntary Waiver of Rights

The Respondent has had the opportunity at all times to seek the advice from competent counsel of choice. No coercion has been exerted upon the Respondent, nor have any promises been made other than those reflected in this Agreed Order. The Respondent has freely and voluntarily entered into this Agreed Order, motivated only by a desire to resolve the issues addressed herein. The Respondent has executed this Agreed Order only after a careful reading of it and a full understanding of all of its terms. The Respondent waives the right to challenge any agreed-upon term or condition of this Agreed Order notwithstanding any other statutory provision of KRS 335.300 to 335.399, or 201 KAR Chapter 32. The Respondent expressly agrees those agreed upon terms and conditions contained therein are exclusively a matter of private right.

The Respondent is fully aware of the rights to contest charges in a formal hearing. These rights include: representation by an attorney at the Respondent's own expense, the right to a public hearing on any charges contained in the Formal Complaint, the right to confront and cross-examine witnesses called to testify against the Respondent, the right to present evidence on the Respondent's behalf, the right to compulsory process to secure the attendance of such witnesses, the right to testify on the Respondent's own behalf, the right to receive written findings of fact and conclusions of law supporting the decision on the merits of the Formal Complaint, the right to obtain judicial review of the Board's decision, and the right to appeal any final order of the Board to the Circuit Court as otherwise allowed by KRS 13B. All of these rights are being voluntarily waived by the Respondent in exchange for the Board's acceptance of this Agreed Order.

Jurisdiction

The Respondent acknowledges the Board has jurisdiction over the Respondent and the conduct, which has precipitated this Agreed Order. The Respondent also acknowledges the Board has the legal power to take disciplinary action up to and including revocation of the Respondent's license to practice professional counseling in Kentucky. The Respondent acknowledges the Board will retain jurisdiction over this matter until all terms and conditions set forth in this Agreed Order have been met to the satisfaction of the Board.

Publication of Agreed Order

The Respondent acknowledges, once adopted by the Board, this Agreed Order is considered a public document, available for inspection at any time by any member of the public under the Kentucky Open Records Act. Further, the Respondent understands the Board is free to make any use it deems appropriate of the contents of this Agreed Order, which shall include the Board's ability to share the content of this Agreed Order with any governmental or professional board or organization, publication of a summary in the Board's newsletter, reporting under federal law, and availability via the Board's web site.

Terms of Agreement

NOW THEREFORE, in consideration of the mutual promises, covenants and agreements set forth below, the adequacy and sufficiency of which are hereby acknowledged, the Parties hereby covenant and agree as follows:

By entering into this Agreed Order, the Respondent recognizes that the Board has sufficient evidence to sustain a disciplinary action against Respondent. Nevertheless, Respondent desires to settle the matter without resorting to any further appeals.

The Respondent agrees to:

- (1) Pay a fine of \$3,000, which shall be payable to the Kentucky Statute Treasurer, paid in installments of \$150 per month, the first payment due within 30 days of the date of the agreed order and by the 20th of each month thereafter until paid in full;
- (2) The suspension of her license for a period of two years with the suspension period to be probated for two years from the effective date of this Agreed Order. During the period of probation, Respondent may engaged in the practice of marriage and family therapy;
- (3) During the period of probation, Respondent shall:
 - a. At her own expense, be supervised during the two-year period of probation consisting of supervision for two hours each month by a board-approved supervisor. Respondent has requested that Dr. Dale Bertram be allowed to conduct the supervision;
 - b. Respondent must submit a supervisory agreement between herself and Dr. Bertram to the Board within 20 days of the effective date of the Agreed Order for the Board to approve;
 - c. If Dr. Bertram is unwilling or unable to conduct the supervision, Respondent shall submit three names of proposed Board-approved supervisors with whom Respondent does not have a dual relationship within 20 days of the effective date of the Agreed Order;
 - d. The supervision shall focus on confidentiality, record keeping, and adhering to HIPAA;

- e. The supervisor shall submit quarterly reports to the Board, the first one being due no later than July 1, 2020; and
- (4) Not violate the provisions of KRS 335.300 to 335.399 or 201 KAR Chapter 32.

The Board agrees to:

- (1) Impose a two-year suspension of Respondent's license. The period of suspension shall be probated for a period of two years during which time the Respondent may engage in the practice of marriage and family therapy under a license issued by the Board;
- (2) Approve a supervisor; and
- (3) Not seek any additional disciplinary action against the Respondent based on the factual allegations set forth in this Agreed Order.

* * *

The Respondent understands that this action shall constitute a reportable disciplinary action against the Respondent's credential for purposes of any professional organization, national database, or licensing board. This matter may be reportable under state or federal law.

The Parties agree to execute all documents necessary to settle this matter.

The Respondent expressly understands, once executed, failure to comply with and complete all terms of this Agreed Order shall constitute failure to comply with an Order of the Board under KRS 335.348(1)(f) and subject the Respondent to further disciplinary action, for which the Board may impose additional penalties available under law after notice and opportunity to be heard.

The Parties agree to take all actions necessary that would cause the conditions and obligations under this Agreed Order to become effective upon the date of this Agreed Order, or, in the event that additional documents may need to be executed after the date of

this Agreed Order, the Parties agree to cooperate with each other and execute such additional documents to effectuate the purposes as stated herein.

Each of the Parties represents and warrants to the other that it: (a) has taken all requisite action to authorize the execution, delivery and performance of its obligations hereunder; (b) has all requisite power and authority to enter into this Agreed Order and to effectuate the purposes herein; (c) the Agreed Order will constitute the valid and legally binding obligation of each Party; and (d) the Agreed Order will be enforceable against each Party in accordance with the respective terms hereof.

This Agreed Order shall be governed in all respects, whether as to validity, construction, capacity, performance or otherwise, in accordance with the laws of the Commonwealth of Kentucky without reference to its choice of law rules. Any dispute arising hereunder shall be settled by a state court of appropriate jurisdiction in Franklin County, Kentucky. The Parties irrevocably consent to the personal jurisdiction and venue of such court. The Parties agree that any such litigation shall be by bench trial only, each of the Parties irrevocably waiving its right to jury trial in any dispute arising hereunder.

This Agreed Order may not be modified except by a written agreement signed by all Parties. The Parties represent, agree, and acknowledge that they have read this Agreed Order in its entirety and fully understand and agree to its terms.

Release of Liability

In consideration of execution of this Agreed Order, the Respondent, the Respondent's executors, administrators, successors and assigns, hereby releases and forever

discharges the Commonwealth of Kentucky, the Kentucky Board of Licensed Professional Counselors, and the Public Protection Cabinet, and each of their members, agents, and employees in their individual and representative capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, the Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this Agreed Order, or its administration.

Acceptance by the Board

This Agreed Order, once executed by the Respondent, shall be presented to the Kentucky Board of Licensed Professional Counselors at the next regularly scheduled meeting of the Board following receipt of the executed Agreed Order. The Agreed Order shall not become effective until it has been approved by a majority of the Board and endorsed by the Board Chair or action Chair.

The Respondent understands the Board is free to accept or reject this Agreed Order, and if rejected by the Board, a formal disciplinary hearing against the Respondent may be scheduled thereafter with the Hearing Officer and counsel. The Respondent hereby agrees to waive any right the Respondent might have to challenge the impartiality of the Board, based solely upon the presentation of this Agreed Order, to hear the disciplinary charges if, after review by the Board, this Agreed Order is rejected.

If this Agreed Order is not accepted by the Board, it shall be regarded as null and void. Admissions by the Respondent in the Agreed Order will not be regarded as evidence against the Respondent at the subsequent disciplinary hearing. The Respondent will be free

to defend herself and no inferences against the Respondent will be made from the Respondent's willingness to have entered into this Agreed Order.

The Agreed Order will not be submitted for Board consideration until after it has been agreed to and executed by the Respondent. The Agreed Order shall not become effective until it has been approved by a majority of the Board and endorsed by a representative member of the Board.

Effective Date

The effective date of this Agreed Order shall be the date it is accepted by a majority of the Board and signed by the Chair of the Board or the Chair representative.

Costs

The Parties shall bear their respective costs.

Complete Agreed Order

This Agreed Order embodies the entire agreement between the Board and the Respondent. This Agreed Order shall constitute a binding contract between the Respondent and the Board, subject only to approval by the Board as set forth above. The Respondent shall not rescind, revoke, withdraw, or seek to modify this Agreed Order prior to or during its presentation to the Board at a regularly scheduled meeting of the Board. It may not be altered, amended or modified without the express written consent of both parties.

Cooperation with the Board

The Respondent agrees to permit and cooperate with the Board, its members, agents, and employees, and its Impairment Committee and representatives, to monitor the

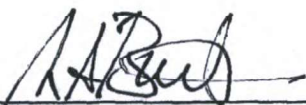
Respondent's compliance with the terms and conditions of this Agreed Order. The Respondent shall sign and file any appropriate authorizations and/or releases for information that may be requested by the Board or its representative member.



Chair, Kentucky Board of Licensure
for Marriage and Family Therapist

Date June 18, 2020

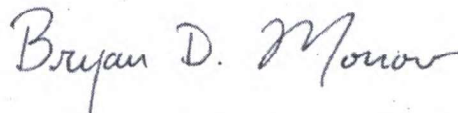
Have Seen, Understood, and Agree:



Hon. R. Allen Button
Derek Miles
Turner, Keal & Button PLLC
10624 Meeting Street, Suite 101
Prospect, KY 40059
(502) 426-5110

Counsel for Respondent

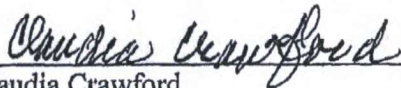
Date 6-10-2020



Bryan D. Morrow,
Public Protection Cabinet,
Office of Legal Services
500 Mero Street, 218NC
Frankfort, Kentucky 40601

Board Counsel

Date June 15, 2020



Claudia Crawford

Respondent

Date 6-10-20

CERTIFICATE OF SERVICE

I hereby certify that a copy of the Agreed Order was mailed:
by e-mail and regular first class mail to:

Hon. R. Allen Button
Derek Miles
Turner, Keal & Button PLLC
10624 Meeting Street, Suite 101
Prospect, KY 40059
abutton@turnerkeal.com
dmiles@turnerkeal.com

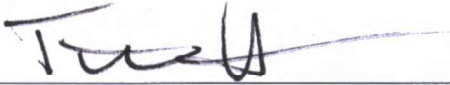
Counsel for Respondent,

and by e-mail to:

Bryan D. Morrow,
Public Protection Cabinet, Office of Legal Services
500 Mero Street, 218NC
Frankfort, Kentucky 40601

Board Counsel

Date 6-22-20



Board Administrator